February 6, 2020

Robbie Makinen
Kansas City Area Transportation Authority

Dear Robbie:

Thank you for your work toward Zero Fare transportation for some of the neediest families in our community. Last year of the mothers who we served:

- All were homeless
- 98% had mental health diagnosis
- 94% experienced domestic violence
- 89% had addiction issues
- 34% were felons
- 38% were involved with the child welfare system
- 57% had no GED or diploma
- 39% experienced disruption in their childhood (foster care, runaways)

As a provider who works with multi-barrier families, we are particularly supportive of this effort because we know that transportation is critical. Sheffield Place’s mission is “to empower homeless mothers and their children to heal from their trauma and become self-sufficient”. The goals for our families are to have stable housing, to have increased income, and to be healthy (clean, sober). To accomplish these, not only is transportation necessary, it is the single thing that connects our families to services, jobs, and housing.

In 2019, 78% of residential families stayed 30 days or longer (average length of stay 3.4 months). For these families, outcomes data includes:

- 74% discharged to stable housing
- 80% improved mental health/functional mental health
- 91% were abstinent from drugs & alcohol
- 65% of all mothers increased overall income
- 8% entered with a job and 38% left with a job

The families served in our aftercare program had the following outcomes:

- 93.5% stayed housed
- 93.5% maintained/increased income
- 84% remained clean & sober

Zero Fare transportation enables our families to work toward, to achieve, and to maintain their goals. Without accessible, zero fare transportation, reaching self-sufficiency is not possible for no/low income families.

Sincerely,

Kelly Welch
CEO/President