

How to use the Freedom On-Demand App:

What you need to get started:

- An iPhone or Android smartphone with access to the App Store or Play Store
- Your Share-A-Fare account number and PIN number
- Trips that originate in the pilot Freedom On-Demand service area

Follow these easy steps to get started:

1. DOWNLOAD THE APP

2. SIGN UP

First name, email, phone number and password

3. SET UP YOUR ACCOUNT

You will need your five-to-seven digit Share-A-Fare account number. You will also need to enter your PIN at the time of each booking. Your PIN is your birth year (example: 1975).

4. BOOK YOUR TRIP

Make sure your origin is correct, then select your destination. Then request your trip. Your Freedom account number needs to be entered under settings and saved. When booking trips "Payment Type" must always be set to "Account" in order to take a reduced cost trip.

5. PAY FOR TRIP

Use cash or credit/debit card in cab or pay through RideKC Freedom app.

Note: when booking your trips, please be patient. Do not cancel your trip and attempt to re-book the trip. This will move your trip request to the bottom of the queue, and will increase your wait time.

Standard data rates apply.



RideKC

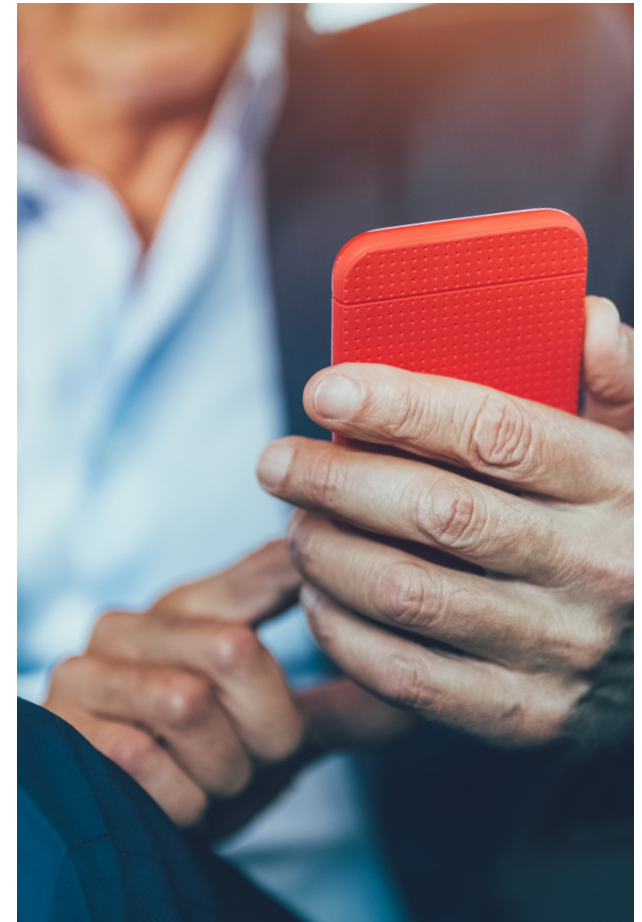
1200 E. 18th Street
Kansas City, MO 64108

816.842.9070 | freedom@ridekc.org
ridekc.org/freedom

  @RideKCTransit



On-Demand



RideKC

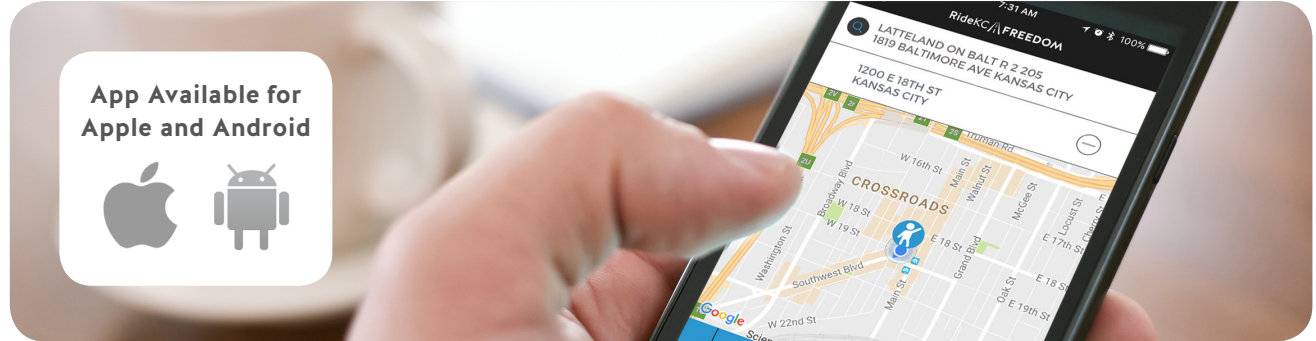
We Connect People
to Opportunities

RideKC Freedom On-Demand



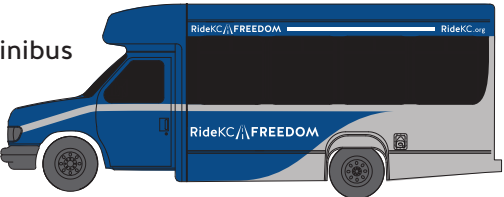


This new app-based option offers same day service getting you where you need to go, when you need to get there.

Download the app and summon a taxi when you like. Book a trip when you need it and you can track your ride with your smartphone or tablet. No smartphone? No problem! Call 816.842.9070 to book a trip.

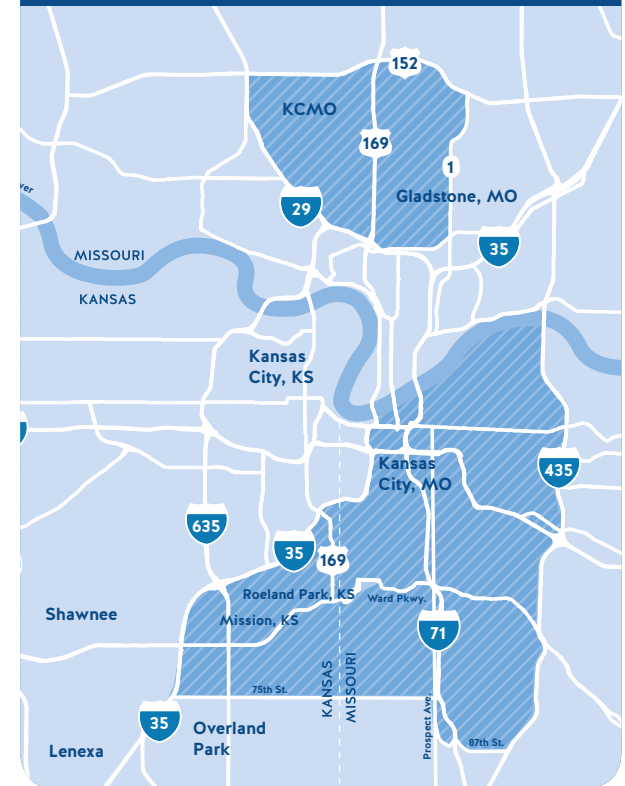
App Available for
Apple and Android



What's the difference?

Freedom (previously Share-A-Fare)	Freedom On-Demand
Paratransit users only	Riders with disabilities, seniors 65+
Schedule at least 24 hours in advance	No advance reservation required
Door-to-door service	Curb-to-curb service
To book a trip: call 816.842.9070	To book a trip: use app or call 816.842.9070
Pay cash	Pay with cash, credit or debit card, or through the app
ADA \$3 per trip	ADA: \$3 for the first 8 miles & \$2 each mile after Ages 65+: \$5 for the first 8 miles & \$2 each mile after 4 subsidized trips per day
Book a trip for a friend or family member	Book a trip for a friend or family member
No guests	Up to three guests
Traditionally scheduled vehicle types with Freedom logo	On-Demand vehicle types with Freedom logo (*These vehicles may also be used for traditionally scheduled Freedom service on occasion.)
Sedan 	10/10 Taxi 
Minibus 	Yellow Cab Co. 
	zTrip 

On-Demand Subsidized Service Areas (for riders with disabilities and seniors 65+)



Trips must start in the service area to qualify as a subsidized trip for riders with disabilities and seniors 65+.