

Code of Conduct

Absolute Musts

- Pay the proper fare when boarding, tell the driver where you want to deboard if other than a timepoint and ask driver for a transfer if needed.
- No smoking including e-cigarettes and other smoking devices.
- No drinking alcoholic beverages on Johnson County Transit.
- No eating (unless the food is provided by Johnson County Transit, JCT, as part of a special event).
- Non alcoholic beverages may be consumed provided they are in a container with a sealed lid.
- Do not solicit money or distribute literature on Johnson County Transit.
- Only trained service animals for disabled riders, or small pets in cages allowed on Johnson County Transit.
- No disorderly conduct (which includes threatening and/or harassing any driver or passenger or any type of offensive behavior to driver or passenger) allowed on Johnson County Transit.
- Please keep overall noise level to a minimum.
- If using cell phone, please talk quietly without disrupting other passengers or driver.

Be a Good Rider

- Please arrive at bus stop or park and ride five (5) minutes early.
- Have your bus fare or pass ready, and pay upon boarding. Drivers do not have change and the farebox does not provide change – but it will provide a change card for future JO rides.
- Allow passengers to exit the bus before you board.
- Remain seated while the vehicle is in motion – unless there is standing room only, and then remain behind the yellow line located at either door(s) of the vehicle and hold onto the stanchions or overhead grab bars.
- Don't use loud or profane language.
- Keep conversation with driver to a minimum so they can concentrate on driving.
- Respect fellow riders and the driver.
- Use earphones to listen to your personal entertainment device.
- The seats behind the driver are for elderly riders or persons with disabilities (remember: not all disabilities are apparent; if someone asks for a seat, they probably need it).
- Do not take up more than one seat; don't lie down on the seats; don't place your feet on the seats.
- Please don't litter or mark on the seats or windows.
- Johnson County Transit buses are equipped with a heating and cooling system – please don't open the windows as that counteracts the temperature control system.
- Limit personal items to a size you can carry.
- No interviewing, photographing, recording or filming on the bus without prior arrangement with JCT and without being accompanied by a JCT staff member.
- If the bike rack is full and a bike rider wants to bring a bike on board a full bus, they must wait for the next bus as a passenger courtesy.

To report a complaint or share a concern call or e-mail: 913-782-2210 or thejo@kcata.org.

Violators of the Code of Conduct may be subject to suspension (permanent or temporary) by the Johnson County Transportation Department. On board cameras are installed on buses for public safety purposes.

Johnson County Transportation Department is committed to enhancing our community's growth and lifestyles through public transportation.